## LEAD & COPPER RULE MONITORING AND REPORTING VIOLATION MANDATORY LANGUAGE - TIER III

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

CRAFT-TURNEY WSC MAIN has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are doing / or did to correct these situations.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the 3rd and 4th quarters of YR 2023 (July - December 2023), we did not complete all monitoring or testing for Water Quality Parameters - Entry Point to the Distribution System and therefore cannot be sure of the quality of your drinking water during that time.

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for Water Quality Parameter - Distribution System and Water Quality Parameters -Entry Point to the Distribution System, how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which the follow-up samples will be taken.

Contaminant	Required Sampling Frequency	Number of Samples Taken	When Samples Should Have Been Taken	When Samples Were or Will Be Taken
Water Quality Parameters – Distribution System	_6_ Samples	6 Samples	July – December 2023	Were Taken: 3 – on 07/20/23 3 – on 12/15/23
Water Quality Parameters – Entry Point to the Distribution System	6_ Samples	0_ Samples	July – December 2023	Will Be Taken 03/19/2024

What is being done?

We are working to correct the problem. For more information, please contact Rhonda Briggs or Vaughnie Hataway at 903-586-9301 or forward mail to Craft-Turney Water Supply Corporation, 505 SE Loop 456, Jacksonville, TX 75766.

Please share this information with all other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Craft-Turney Water Supply Corporation.

Public Water System Number: TX0370016

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